



NOISEZERO HEADPHONES

Wireless Earbuds with Magnetic Microphone

USER MANUAL

INTRODUCTION

Thank you for choosing Emerson NoiseZero Headphones ES204! The Emerson NoiseZero Headphones ES204 are open-ear, environmental noise-canceling earbuds with an attachable microphone. Freely take calls in crowds, subways, and other noisy areas, knowing the listener will only hear your voice.

This user manual is intended to provide guidelines to ensure that the operation of this product is safe and does not pose any risk to the user. Retain this manual for future reference.

GENERAL SAFETY

WARNING! Please read all the safety precautions and operating instructions before using this product. Failure to follow the guidelines established here may result in user injury or damage to the product.

- Use the product only as intended. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- This product is not a toy. This product should only be used by children under supervision.
- This product is not intended for commercial use.
- DO NOT attempt to modify or repair the product by yourself. Doing so could void the warranty and cause damage or personal injury.

- Keep packaging material away from children and pets.
- Please store the product in a cool, dry place when not in use.
- DO NOT throw or drop the product.
- DO NOT submerge the product in water or other liquids.
- Do not use the product while driving, biking, or operating machinery, as it can block important sounds and increase the risk of accidents.
- DO NOT twist or bend the product excessively.
- DO NOT expose the product to heavy rain or humid environments.
- Never leave the product near a heating source.

HEARING SAFETY

- Avoid listening at high volumes (above 85 dB) for extended periods, as this may cause permanent hearing damage.
- Lower the volume before inserting the earphones and adjust gradually.
- Do not use earphones at full volume, especially in quiet environments.

BATTERY SAFETY

- This product contains a built-in, non-replaceable lithium battery.
- Do not attempt to remove, replace, or modify the battery. Doing so may cause damage, electric shock, fire, or injury.
- Charge only with the provided or approved charging cable and power source.
- Do not expose the device to excessive heat, such as direct sunlight, fire, or near heating equipment.
- Do not puncture, crush, disassemble, or incinerate the device.
- If the device becomes hot, deformed, leaks, or emits an unusual odor, stop use immediately and contact customer support.

- Improper handling of the battery may result in an explosion, fire, or chemical burns.
- Do not dispose of the device in household trash. Follow local regulations for battery disposal and electronic waste recycling.

TECHNICAL SPECIFICATIONS

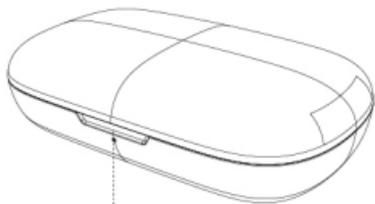
| | |
|-------------------------------------|------------------------------|
| Bluetooth version: | V5.4 |
| Voltage: | 3.7 V |
| Charge input: | DC 5 V - 1 A |
| Frequency: | 20 Hz - 20 KHz |
| Earphone battery: | 2 x 60 mAh |
| Charging case battery: | 600 mAh |
| Battery type: | Rechargeable lithium battery |
| Earphone playback time: | Up to 7 hours |
| Carrying case charging time: | 1.5 hours |
| Water resistance level: | IPX4 waterproof |
| Working distance: | ≤ 32.8 ft. (≤ 10 m) |
| Supporting Protocols: | A2DP/HFP/ HSP/AVRCP |

PACKAGE CONTENTS

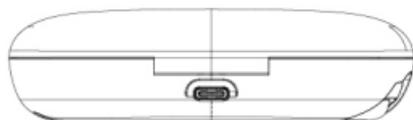
- Two wireless earphones (left and right)
- Charging case
- Attachable microphone
- USB-C charging cable
- User manual
- Quick start guide

PRODUCT DIAGRAM

Charging Case



Charging Indicator

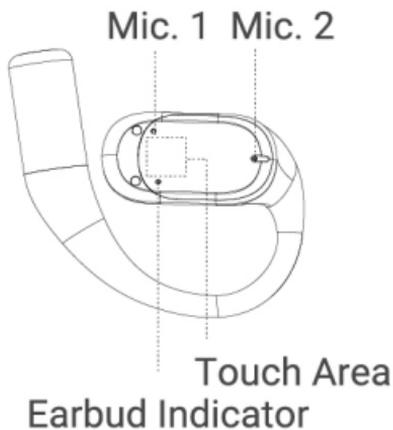
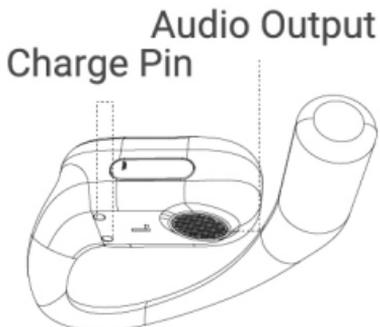


USB-C Charging Port



Boom Microphone

Earphone



TO GET STARTED

Remove the protective film from the earbuds and the microphone.

The earbuds will come partially charged. It is recommended to fully charge the device before first use to protect the battery and get the best experience.



Remove this film before use

SETUP INSTRUCTIONS

Pairing a smart device for the first time:

1. Open the charging case and remove both earphones.
2. Peel off the protective films from the earphones.
3. Put the earphones back in the case, close the lid for a few seconds, then reopen to exit shipping mode.
4. Remove the earphones again—they will enter pairing mode (LED flashes red and white).
5. On your smart device, turn on Bluetooth and select “Emerson NoiseZero ES204.”

NOTE: If no devices are paired to the earphones after five (5) minutes, it will automatically power off.

OPERATING INSTRUCTIONS

Powering on the Earphones:

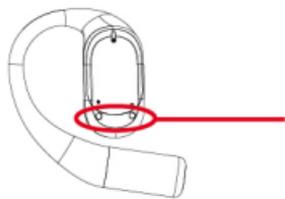
Open the charging case, and the earphones will automatically connect to the last connected smart device.

Powering off the Earphones:

Place the earphones into the charging case. The earphones will power off and start charging.

Attaching The Microphone:

1. Remove the microphone from the bottom of the case.
2. Connect the microphone to either the left or right earphone.
3. Make sure the small gold prongs are aligned with the gold plate on the earphone.
4. You will hear a beep indicating it is connected. You will hear two beeps when you remove the microphone.



To use the microphone on the other side, align the gold prongs and rotate the microphone to desired angle.

Earphone Touch Control Functions:

Left Earphone

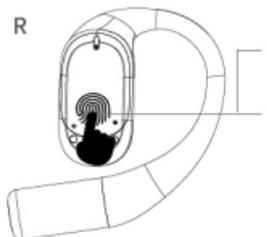


Single tap: Decrease volume.

Triple tap: Previous song.

Note: If the media you are using does not support “*previous song*”, then the triple tap feature will not work.

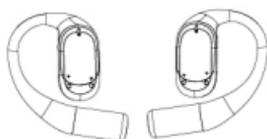
Right Earphone



Single tap: Increase volume.

Triple tap: Next song.

Both Earphone



Double tap (left or right):
Pause/play, answer/hang up.

FACTORY RESET

Place the earphones in the charging case. Press and hold the case button for 10 seconds to reset the earphones. When the indicator lights on both earphones turn solid white, the reset is complete.



CHARGING INSTRUCTIONS

Charging the earphones:

To charge the earphones, place the earphones into the charging case, and the charging indicator light will light up green for one (1) second.

Earphone low battery warning:

When the battery level is lower than 10%, a battery low voice response will be emitted every five (5) minutes.

Charging the charging case:

To charge the charging case, connect one end of the USB-C charging cable to the charging case and the other end of the cable to a USB-C port.

The charging indicator light will flash:

Red when the battery level is $< 10\%$.

Yellow when the battery level is 10 - 30%.

Green when the battery level is $> 30\%$.

When fully charged, the charging indicator light will be solid green.

TROUBLESHOOTING #1

Problem

Earphones won't turn on.

Possible Causes

- The battery is drained.

Solutions

- Place the earphones in the charging case and charge for at least 15 minutes.

TROUBLESHOOTING #2

Problem

Earphones are not pairing with the device.

Possible Causes

- Earphones are not in pairing mode.
- The device's Bluetooth is not turned on.

Solutions

- Reset the earphones and put them into pairing mode.
- Make sure Bluetooth is enabled on your smart device.

TROUBLESHOOTING #3

Problem

One earphone is not working.

Possible Causes

- An earphone is not charged.
- Improper fit or blocked speaker grill
- Lost connection between the left/right earphone

Solutions

- Ensure both earphones are fully charged or seated properly in the case to charge.
- Gently clean the earbud mesh.
- Re-pair or reset the earbuds.

TROUBLESHOOTING #4

Problem

Audio is cutting in and out.

Possible Causes

- Bluetooth interference
- The device is too far from the earphones.
- Low battery

Solutions

- Move closer to your Bluetooth device.
- Avoid using earphones near microwaves, routers, or other wireless signals.
- Fully charge the earbuds and case.

FCC COMPLIANCE STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no

guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

DISPOSAL OF ELECTRICAL AND ELECTRONIC EQUIPMENT



- This symbol on the product or its packaging indicates that this product should not be disposed of with other household waste.
- To prevent possible harm to the environment or human health from uncontrolled waste disposal, please recycle it responsibly to promote the sustainable reuse of material resources.
- To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmentally safe recycling.

WARRANTY REGISTRATION:

Thank you for choosing Emerson! Register your product at www.emersonsmart.com to enjoy full service, support, and warranty activation.

Please register your product to be covered under warranty.



SUPPORT

Support:

Tech Support Toll Free: (888) 886 -7188

Hours: 9am - 7pm EST

Manufacturer: IAI Smart Inc.

E-mail: Support@emersonsmart.com

Website: www.emersonsmart.com

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