

# Emerson SmartVoice Wall Plug User Manual

Model ES523

4-in-1 outlet

## Important Notice

Read this manual completely before first use.

Keep this manual for future reference.

---

## Product Overview

The Emerson SmartVoice Wall Plug uses **offline voice control**. Voice commands work immediately after plugging in the device. No app, Wi-Fi, Bluetooth, or hub is required.

You can control connected appliances using:

- Voice commands
- 

## Technical Specifications

- Dimensions: 1.34 in. x 5.21 in. x 1.59 in.
  - Weight: 3.63 oz.
  - Color: White
  - Maximum voice range: approximately 13 ft. – 16 ft.
  - Input voltage: 125 V AC, 60 Hz
  - USB output: 5 V DC, 2.1 A
  - Output current (resistive): 15 A Max / 1875W
  - Output current (tungsten): 8 A Max / 1000W
  - Wake timer selection: 15, 30, or 45 min./1, 2, 4, 8, or 12 hrs.
  - Sleep timer selection: 15, 30, or 45 min./1, 2, 4, 8, or 12 hrs.
- 

## What's Included

The box contains:

- Wall plug
  - User manual
  - Quick start guide
- 

## Important Safety Information

### General Safety Warnings

Warning. Read all instructions before use.

- **Indoor use only.**
  - Household use only (not commercial).
  - Use in a **dry location**. Keep away from water.
  - Keep away from children; consider outlet safety caps when not in use.
  - Do not use if damaged.
  - Do not exceed electrical ratings; ensure your appliance is within limits.
  - Use a properly grounded wall outlet.
  - Do not attempt to modify or repair the product yourself.
  - Use only as intended; misuse may cause fire, electric shock, or injury.
  - Dispose of packaging properly.
- 

## Installation

1. Plug the SmartVoice Wall Plug into a wall outlet.
  2. Plug your device into the outlet labeled “**SmartVoice**” if you want voice control.
- 

## Wake Word

The wall plug listens for the following wake word:

- “Hey Emerson”
- 

## Using voice control

## How it works

The wall plug uses a **microphone** to hear commands and an **LED indicator** to confirm. Voice control is ready once the plug is connected to power.

## Steps to control by voice

1. Say the wake word: **“Hey Emerson”**. The indicator light **pulses** to confirm activation.
    - You can also wake it manually by pressing the **Power/Program** button.
  2. You have **7 seconds** to say a command. After a successful command, the indicator gives **five quick pulses**.
  3. You can say another command within 7 seconds of the previous command.
  4. If more than 7 seconds pass, say the wake word again before a new command.
  5. If a command isn't recognized, the plug won't respond and will keep the current settings.
- 

## Indicator light status

- **Off:** Device is off
  - **On:** Device is on
  - **Pulse every 2 seconds:** Waiting for command
  - **Pulse every 10 seconds:** Timer is active
  - **Five quick pulses:** Command was received
- 

## Timer functions

You can set a timer for the device connected to the **SmartVoice outlet** to turn **off** (“sleep timer”) or turn **on** (“wake timer”).

- “Wake” commands turn the device **on** at a future time.
- “Set timer” / “Sleep in” / “Sleep timer” commands turn the device **off** at a future time.

You can cancel timers using “Cancel timer” / “Cancel sleep” (off timer) or “Cancel wake” (on timer).

---

Power:

- “Turn on” / “Power on” / “Lights on”
- Result: The connected appliance turns on.
- “Turn off” / “Power off” / “Lights off”
- Result: The connected appliance turns off.

Cancel:

- “Cancel timer”
- “Cancel sleep”
- “Cancel wake”
- Result: Cancels wake and sleep timers.

Set timer to turn OFF:

- “Sleep in 15 minutes” / “Sleep in 30 minutes” / “Sleep in 45 minutes”
- “Sleep in 1 hour” / “2 hours” / “4 hours” / “8 hours” / “12 hours”
- “Set timer for 15 minutes” / “30 minutes” / “45 minutes”
- “Set timer for 1 hour” / “2 hours” / “4 hours” / “8 hours” / “12 hours”
- Result: The connected appliance turns off at the desired time.

Set timer to turn ON:

- “Wake in 15 minutes” / “Wake in 30 minutes” / “Wake in 45 minutes”
- “Wake in 1 hour” / “2 hours” / “4 hours” / “8 hours” / “12 hours”
- Result: The connected appliance turns on at the desired time.

---

## Using multiple SmartVoice plugs in one room

You can use up to **five (5)** wall plugs in the same room. By default, the wake word “**Hey Emerson**” will cause all plugs to respond. To control plugs separately, assign each plug a unique wake word.

---

## Programming additional plugs (assigning wake words)

### Steps

1. While the plug is inserted into a wall outlet, press and hold the **Power/Program** button for **3 seconds**.

2. The indicator will flash **1 to 5 times** to show the assigned wake word.
3. Each time you repeat the press-and-hold, the blink count increases by 1. After 5 blinks, it cycles back to 1.
4. The plug remembers its wake word even after being unplugged.

## Blinks and wake words

- **1 blink:** “Hey Plug 1” or “Hey Emerson”
  - **2 blinks:** “Hey Plug 2” or “Hey Emerson”
  - **3 blinks:** “Hey Plug 3” or “Hey Emerson”
  - **4 blinks:** “Hey Plug 4” or “Hey Emerson”
  - **5 blinks:** “Hey Emerson”
- 

## Maintenance

- Disconnect the wall plug before cleaning.
  - Use a dry cloth to dust off the wall plug.
  - Unplug when not in use.
  - Inspect regularly for damage; stop use immediately if damaged.
- 

## Compliance and disposal

- FCC Part 15 compliance statement included in original manual.
  - Product is ETL listed to applicable U.S. safety standards.
  - Do not dispose with household waste; recycle via appropriate electronics programs/retailer systems.
- 

## Warranty registration and support

Register the product at the manufacturer’s site listed in the manual to activate the warranty.

Support phone: 888-886-7188

Hours: 9 a.m. to 7 p.m. Eastern Time

Email: [support@emersonsmart.com](mailto:support@emersonsmart.com)

Find us on Social at

Instagram : Emersonsmartglobal

