

Emerson SmartVoice Wall Plug User Manual

Model ES521

Dual outlet

Important Notice

Read this manual completely before first use.
Keep this manual for future reference.

Product Overview

The Emerson SmartVoice Wall Plug uses **offline voice control**. Voice commands work immediately after plugging in the device. No app, Wi-Fi, Bluetooth, or hub is required.

You can control connected appliances using:

- Voice commands
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Technical Specifications

- Dimensions: 1.34 in. x 5.21 in. x 1.59 in.
 - Weight: 3.63 oz.
 - Color: White
 - Maximum voice range: approximately 13 ft. – 16 ft.
 - Input voltage: 125 V AC, 60 Hz
 - Output current (resistive): 15 A Max / 1875W
 - Output current (tungsten): 8 A Max / 1000W
 - Wake timer selection: 15, 30, or 45 min./1, 2, 4, 8, or 12 hrs.
 - Sleep timer selection: 15, 30, or 45 min./1, 2, 4, 8, or 12 hrs.
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What's Included

The box contains:

- Wall plug
 - User manual
 - Quick start guide
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Important Safety Information

General Safety Warnings

Warning. Read all instructions before use.

- **Indoor use only.**
 - Household use only (not commercial).
 - Use in a **dry location**. Keep away from water.
 - Keep away from children; consider outlet safety caps when not in use.
 - Do not use if damaged.
 - Do not exceed electrical ratings; ensure your appliance is within limits.
 - Use a properly grounded wall outlet.
 - Do not attempt to modify or repair the product yourself.
 - Use only as intended; misuse may cause fire, electric shock, or injury.
 - Dispose of packaging properly.
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Installation

1. Plug the SmartVoice Wall Plug into a wall outlet.
 2. Plug your device into the outlet labeled **“SmartVoice”** if you want voice control.
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Wake Word

The wall plug listens for the following wake word:

- “Hey Emerson”
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Using voice control

How it works

The wall plug uses a **microphone** to hear commands and an **LED indicator** to confirm. Voice control is ready once the plug is connected to power.

Steps to control by voice

1. Say the wake word: **“Hey Emerson”**. The indicator light **pulses** to confirm activation.
 - You can also wake it manually by pressing the **Power/Program** button.
 2. You have **7 seconds** to say a command. After a successful command, the indicator gives **five quick pulses**.
 3. You can say another command within 7 seconds of the previous command.
 4. If more than 7 seconds pass, say the wake word again before a new command.
 5. If a command isn't recognized, the plug won't respond and will keep the current settings.
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Indicator light status

- **Off:** Device is off
 - **On:** Device is on
 - **Pulse every 2 seconds:** Waiting for command
 - **Pulse every 10 seconds:** Timer is active
 - **Five quick pulses:** Command was received
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Timer functions

You can set a timer for the device connected to the **SmartVoice outlet** to turn **off** (“sleep timer”) or turn **on** (“wake timer”).

- “Wake” commands turn the device **on** at a future time.
- “Set timer” / “Sleep in” / “Sleep timer” commands turn the device **off** at a future time.

You can cancel timers using “Cancel timer” / “Cancel sleep” (off timer) or “Cancel wake” (on timer).

Power:

- “Turn on” / “Power on” / “Lights on”
- Result: The connected appliance turns on.
- “Turn off” / “Power off” / “Lights off”
- Result: The connected appliance turns off.

Cancel:

- “Cancel timer”
- “Cancel sleep”
- “Cancel wake”
- Result: Cancels wake and sleep timers.

Set timer to turn OFF:

- “Sleep in 15 minutes” / “Sleep in 30 minutes” / “Sleep in 45 minutes”
- “Sleep in 1 hour” / “2 hours” / “4 hours” / “8 hours” / “12 hours”
- “Set timer for 15 minutes” / “30 minutes” / “45 minutes”
- “Set timer for 1 hour” / “2 hours” / “4 hours” / “8 hours” / “12 hours”
- Result: The connected appliance turns off at the desired time.

Set timer to turn ON:

- “Wake in 15 minutes” / “Wake in 30 minutes” / “Wake in 45 minutes”
- “Wake in 1 hour” / “2 hours” / “4 hours” / “8 hours” / “12 hours”
- Result: The connected appliance turns on at the desired time.

Using multiple SmartVoice plugs in one room

You can use up to **five (5)** wall plugs in the same room. By default, the wake word “**Hey Emerson**” will cause all plugs to respond. To control plugs separately, assign each plug a unique wake word.

Programming additional plugs (assigning wake words)

Steps

1. While the plug is inserted into a wall outlet, press and hold the **Power/Program** button for **3 seconds**.
2. The indicator will flash **1 to 5 times** to show the assigned wake word.
3. Each time you repeat the press-and-hold, the blink count increases by 1. After 5 blinks, it cycles back to 1.
4. The plug remembers its wake word even after being unplugged.

Blinks and wake words

- **1 blink:** “Hey Plug 1” or “Hey Emerson”
 - **2 blinks:** “Hey Plug 2” or “Hey Emerson”
 - **3 blinks:** “Hey Plug 3” or “Hey Emerson”
 - **4 blinks:** “Hey Plug 4” or “Hey Emerson”
 - **5 blinks:** “Hey Emerson”
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Maintenance

- Disconnect the wall plug before cleaning.
 - Use a dry cloth to dust off the wall plug.
 - Unplug when not in use.
 - Inspect regularly for damage; stop use immediately if damaged.
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Compliance and disposal

- FCC Part 15 compliance statement included in original manual.
 - Product is ETL listed to applicable U.S. safety standards.
 - Do not dispose with household waste; recycle via appropriate electronics programs/retailer systems.
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Warranty registration and support

Register the product at the manufacturer’s site listed in the manual to activate the warranty.

Support phone: 888-886-7188

Hours: 9 a.m. to 7 p.m. Eastern Time

Email: support@emersonsmart.com

Find us on Social at

Instagram : Emersonsmartglobal