

Emerson SmartVoice Tower Heater User Manual

Model ES200ER
Height: 24 inches

Important Notice

Read this manual completely before first use.
Keep this manual for future reference.

Product Overview

The Emerson SmartVoice Tower Fan uses **offline voice control**. Voice commands work immediately after plugging in the appliance. No app, Wi-Fi, Bluetooth, or hub is required.

You can control cooling using:

- Voice commands
 - The touchscreen control panel
 - Remote control
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Technical Specifications

- Dimensions: 7.1 in. x 7.1 in. x 23.6 in.
 - Weight: 5.7 lbs.
 - Input voltage: 110 V, 60 Hz
 - Rated power: 1500W
 - Timer selection: 1 – 7 hour(s)
 - Modes: Fan, Low heat, High heat
 - Oscillating range: 65°
 - Voice control: Yes
 - Remote control included: Yes
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What's Included

The box contains:

- Tower heater
 - Remote control
 - User manual
 - Quick start guide
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Important Safety Information

General Safety Warnings

Warning. Read all instructions before use.

- Not a toy. Not intended for children under 8.
 - Do **not** use to dry or heat clothes, shoes, pipes, or other items.
 - Household use only (not commercial).
 - Use caution when used by/near children or people with reduced abilities.
 - Do not modify or repair yourself; only qualified technicians should service.
 - Do not use if damaged or missing parts—contact support.
 - Unplug before maintenance/cleaning.
 - Do not insert objects into ventilation/exhaust openings.
 - Do not cover air inlet/outlet while operating.
 - Keep away from flammable/combustible materials.
 - First use may produce slight smoke/odor; it should dissipate quickly.
 - Heater surfaces can be hot. Avoid touching hot areas to prevent burns.
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Battery safety (remote control)

- Do not mix old and new batteries.
- Insert with correct polarity (+/–).
- Remove batteries for long periods of non-use to avoid leakage.
- Keep batteries away from children and pets.

- Do not recharge, short-circuit, or disassemble batteries.
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Built-in protections

- **Overheat protection:** unit may shut off if overheated/left on too long.
 - **Tip-over protection:** unit shuts off if knocked over.
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Location safety

- Indoor use only. Do not use outdoors.
 - Place on a stable surface to prevent tipping.
 - Do not use in wet/damp locations; do not place where it could fall into water.
 - Use in a well-ventilated area.
 - Use the handle to move; turn off and unplug before moving.
 - Keep furniture, pillows, bedding, papers, clothes, curtains **at least 3 feet (0.9 m)** from front, sides, and rear.
 - Do not use where gasoline, paint, or flammable liquids are used or stored.
 - Do not block air intake/exhaust. Do not use on soft surfaces (like a bed) where openings can be blocked.
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Electrical safety

- Do not leave unattended while in use; unplug when not in use.
- Do not use with a damaged cord/plug or if dropped/damaged/malfunctioning—stop use and service/replace.
- Do not run cord under carpeting or cover with rugs; avoid trip hazards.
- To disconnect: turn controls off, then unplug from outlet.
- Do not submerge in water or liquids.
- Plug directly into a wall outlet; **do not** use extension cords or power strips.
- If plug/socket fit is loose or plug becomes very hot, outlet may need replacement by an electrician.
- Polarized plug: fits one way; do not bypass.
- It's normal for plug/cord to feel warm; **hot** or distorted plug/cord may indicate a worn outlet—replace outlet before further use.

- Burn caution: do not place hands on vents or sides during operation.
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Warning: Hyperthermia risk

Prolonged exposure to heat may cause hyperthermia, especially for elderly, children, people with disabilities, or those unable to adjust the heater. Avoid continuous direct exposure and do not leave operating unattended for extended periods.

Controls (panel and remote)

Display

- Shows room temperature when plugged in.
- Shows timer setting when adjusting timer.

Buttons

- **Power on/off**
- **Timer**
- **Mode**
- **Rotate**

Note: The manual also references a **Power Switch** (physical switch) used to power the unit/enable the display.

Remote control

Batteries

- Insert **two (2) AAA batteries** into the remote.

How the remote works

- Remote has **ON** and **OFF** buttons for power.
- Other buttons work the same as the control panel.

- When turning off with the remote, there is a **30-second shutdown delay** (fan runs briefly to cool).
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Wake Word

The heater listens for the following wake word:

- “Hey Heater”
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Using Voice Control

Basic Voice Commands

Power:

- “Turn on” / “Power on”
- Result: The heater powers on. Starts in fan-only mode.
- “Turn off” / “Power off”
- Result: The heat powers off. Fan runs briefly to cool.

Heat level

- “Heat up” / “High heat”
- Result: Increase heating.
- “Low heat” / “Heat down”
- Result: Decrease heating.

Oscillation:

- “Rotation on” / “Rotate on”
- Result: Heater will oscillate at 65 degrees.
- “Rotation off” / “Rotate off”
- Result: Heater will stop oscillating at 65 degrees.

Timer:

- “Cancel timer”
- Result: Stop the sleep timer.
- “Sleep in [1–7] hours”
- “Set timer for [1–7] hours”

- Result: Set the time the fan will automatically turn off.

Sleep mode

- “Sleep mode”
- Result: The sleep mode is activated.
- “Normal mode”
- Result: The default mode is activated.

Voice/beep responses:

- “Voice response on”
- Result: Fan’s voice responses turn on.
- “Voice response off” (beeps only)
- Result: Fan’s voice responses turn off.
- “Voice control off”
- Result: Fan’s voice control turns off.
- “Voice control on”
- Result: Fan’s voice control turns on.
- “Be quiet” (turns off beep and voice responses)
- Result: Fan will not respond with voice or beeps.

Volume:

- Volume up
- Result: Voice volume is increased.
- Volume down
- Result: Voice volume is decreased.
- Volume all the way up
- Result: Voice volume is increased to max.
- Volume all the way down
- Result: Voice volume is decreased to a minimum.

Storage

- Turn off and unplug before moving.
 - Allow heater to cool completely before storing.
 - For long-term storage, place in original box; store in a cool, dry place.
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Cleaning and maintenance

Routine cleaning

- Turn off, unplug, and wait for heater to cool completely before cleaning.
- Dust with soft, dry cloth.
- Wipe with soft, damp cloth for dirt/grime.
- Do not use water immersion, detergents, abrasives, alcohol, gasoline, etc.
- Let unit dry completely before reuse.

Air filter cleaning (every 2–4 weeks)

1. Unscrew the back cover.
 2. Wash air filter with warm water.
 3. Let filter dry completely.
 4. Reinstall filter and screw back cover on.
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Troubleshooting

Heater will not turn on

- Check power cord for damage.
- Confirm plugged into a grounded wall outlet.
- Confirm outlet has power.
- Try a different outlet.

Unusual sound/noise

- Place on a hard, flat surface.
- Check for damage or foreign objects inside.

Heater randomly turns off

- Make sure remote buttons aren't being pressed accidentally.
- Tip-over protection may have activated: ensure heater is upright on a hard, flat surface.
- Overheat protection may have activated: allow unit to cool before using again.
- If you suspect malfunction: stop using and contact support.

Compliance and disposal

- FCC Part 15 compliance statement included in original manual.
- Product is ETL listed to applicable U.S. safety standards.
- Do not dispose with household waste; recycle via appropriate electronics programs/retailer systems.

Warranty registration and support

Register the product at the manufacturer's site listed in the manual to activate the warranty.

Support phone: 888-886-7188

Hours: 9 a.m. to 7 p.m. Eastern Time

Email: support@emersonsmart.com

Find us on Social at

Instagram : Emersonsmartglobal